





Living in their home for almost 40 years, Mr & Mrs J's steel-framed property was notorious for letting the cold in.

With energy costs skyrocketing it was becoming increasingly expensive to heat their home during the Winter. Concerned about rising bills, Mr J felt that it was time to make a change.

Why did Mr J decide to sign up?

"We received a Green Grants letter but didn't think it was real. You don't normally get anything for free!"

"Thrift's Site Foreman, Mark, popped by to tell us more about the project. He solidified that it was real and we decided to go ahead with it."

Although Mr J hadn't yet considered EWI or Solar PV, he was keen to find out more...

"Everybody's concerned about the cost of energy. It just keeps going up and you always need the heating on. The improvements were outlined and everything was explained very well. It was a genuine service that could help."



£21,000

Do you feel like you have a better handle on your energy bills?

"Last winter, I had my heating on a lot more. Our bills were quite high."

After the improvements, Mr & Mrs J have noticed a difference both in savings and in the day-to-day experience of living in their home.

They told us: "There is a definite difference. When the heating goes off, the house stays warmer for longer. Before, the heating would go off and it would immediately go cold."

After the installation, they are benefitting from a warmer home whilst saving money on their energy bill.













Free CWI grant: £16,000
Free Solar PV grant: £6,000
Total annual savings: £747

How did you find the install process?

Mr J was very pleased with the service, telling us that he has "no complaints at all."

Highlighting how the team took into consideration his work pattern, he told us: "They were always tough on that. I work nights so the noise was kept to a minimum during the day. Everything was always cleaned up so there was never a mess to come home to."

Would you recommend the scheme to others?

"Without a shadow of a doubt. I would recommend the service to anyone that I speak to."

Mr J couldn't fault the scheme, he mentioned that it was a shame some people couldn't receive the grant as he found the impacts on his home to be so worthwhile.



What did you think about the scheme in general?

"...I didn't think it was real. You don't normally get anything for free!"

"There is a definite difference. When the heating goes off, I find that the house stays warmer for longer."

"The house was draughty before, now not so much. And it looks like a new build!"

"I can't fault the service. I would recommend it to everybody on the estate."



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